

# Variable price plan terms and conditions (‘VPP terms’)

August 2020

Version 2

These **VPP terms** apply to our **variable price plan**, and you should read them with our **general conditions**. Together, these documents make up a contract between us, British Gas Trading Limited, and you, our customer.

Our website shows the most up to date version of these VPP terms at [britishgas.co.uk/business/terms](https://britishgas.co.uk/business/terms).

Any words set out in bold shall have the same meaning as set out in the **general conditions** unless specified otherwise.

## 1 Do these VPP terms apply to my business?

- 1.1 These **VPP terms** will apply to your **site(s)** if your **fixed energy plan period** has ended and you have not taken a different **product** with us and you have not left our supply. In these circumstances, these **VPP terms** will apply to your **site(s)** from the day after your **fixed energy plan period** ends.
- 1.2 Pursuant to clause 1.1, if these **VPP terms** apply to your **site(s)**, you must read these **VPP terms** in conjunction with the **general conditions**, which also apply to your **variable price plan**.
- 1.3 If there is any difference between these **VPP terms** and our **general conditions**, these **VPP terms** will take priority, unless we have agreed otherwise with you in writing.
- 1.4 We can change the terms and conditions of these **VPP terms** at any time. We will tell you about these changes in writing (including by email or through your online account) before they take effect. This may include referring you to our website for details, or sending you new terms and conditions by post, or by email, or by making them available to you online.

## 2 Additional terms and conditions about charges for your variable price plan

- 2.1 We will confirm in writing the **variable price plan prices** which apply to your **site(s)**.
- 2.2 We can change your **prices** at any time by giving you 30 days' notice.

### 3 Contact us to see if you can get a better price

- 3.1 **Variable price plan charges** are higher than the **charges** payable under other **products**. Please contact us to discuss your requirements to see if we can offer you a better deal.

### 4 Additional terms and conditions about ending your variable price plan

#### **Our rights to end your variable price plan**

- 4.1 We can end this **contract** at any time by giving you 30 days' notice in writing.

#### **Your rights to end your variable price plan**

- 4.2 Subject to clause 4.3, below, you can end your flexible plan at any time by giving us 30 days' notice over the phone or in writing (**'leaving notice'**). At the end of your 30-day **leaving notice** period, you have a further 30 days to complete the switch to your new supplier. If you do not switch suppliers in this time, you will remain on supply with us and you will need to give us a new **leaving notice**.

#### **When we can stop you switching to another supplier**

- 4.3 We will stop the switching process if:
- 4.3.1 you have not given us **leaving notice** or, if you have given us **leaving notice**, you try to switch suppliers before the end of your 30-day **leaving notice** period; or
  - 4.3.2 you owe us any money under this **contract** or any other **energy** contract; or
  - 4.3.3 your new supplier does not apply to transfer all of the related **meters** at your **site**, or
  - 4.3.4 we and your new supplier agree that the switching request has been made in error; or
  - 4.3.5 you ask us to stop the switching process.

