

PeakSave Sundays terms and conditions

We care about privacy, and we protect your personal data. We recommend that you read our Privacy Notices, to understand how we collect and use your personal data and your data protection rights. Our Privacy Notices do not form part of the contract between you and us. You can find our Privacy Notices at britishgas.co.uk/privacy

PeakSave Sundays terms & conditions

What is PeakSave Sundays?

PeakSave Sundays is a scheme run by British Gas Trading Limited (“we, us and our”). Please read these terms carefully, as they set our responsibilities to you and what you agreed to by taking part in the scheme.

- The **PeakSave Sundays** scheme offers participants half-price on their electricity unit rate between 11am to 4pm every Sunday.
- We will set a consumption limit of 60 kWh during each session, meaning you will only receive half-price on the electricity unit rate for up to 60 kWh of electricity you use between 11am and 4pm each Sunday. Any electricity you use above 60 kWh will be charged at your normal unit rate.

Eligibility

To be eligible to take part in the **PeakSave Sundays** scheme you must meet the following conditions:

- You must be aged 18 or over.
- Be a current British Gas residential electricity supply customer (excluding landlords).
- Have a smart meter which is sending us regular meter readings. You must also be opted-in to half-hourly meter readings.

Taking part in PeakSave Sundays

- It's entirely free to take part in the **PeakSave Sundays** scheme.
- The **PeakSave Sundays** scheme is separate from and doesn't affect your energy tariff or any other contract you have with us.
- This is an online-only product, meaning we will only contact you by email. You also agree to use the frequently asked question pages britishgas.co.uk/energy/peak-save/sunday and webchat service we provide you if you have any enquiries or require assistance with this product.

Electricity bill credit

- We use your smart meter readings to calculate your electricity usage during the **PeakSave Sundays** scheme. Payments are made by multiplying the number of units of electricity you used (kWh) between 11am to 4pm each Sunday by 50% of your tariff unit rate excluding VAT (p/kWh). VAT will be paid in addition.
- We will set a consumption limit of 60 kWh during each session, meaning you will only receive half-price electricity for up to 60 kWh of electricity you use. Any electricity you use above 60 kWh will be charged at your normal unit rate.
- You will still pay the full daily standing charge applicable to your tariff.
- We round any amounts due to you to the nearest penny.
- Bill credits cannot be transferred as a cash refund or to another account holder.
- Your bill credit will normally appear on your credit electricity account within 2 weeks of each Sunday session ending, although it could occasionally take longer to credit your account. If you prepay for your electricity, a payment message will be applied to your meter within 10 days of the end of the month. There will be three attempts to post the payment on the meter within 10 working days. If the payment does not appear on the meter for any reason, then a cheque will be sent to you within 5 working days.
- If for any reason we are unable to retrieve your smart meter data to calculate your consumption, for example, if your meter stops sending us readings, we may have to estimate your consumption and therefore payment.
- If we are unable to retrieve your consumption history during a 5-hour session, we will pay you an amount calculated by reference to the average consumption (kWh) for that session (based on available smart meter data from other customers that took part in that session) multiplied by your tariff unit rate (p/kWh) excluding VAT (p/kWh). VAT will be paid in addition.

When we can stop you taking part in PeakSave Sundays

- You will not be able to continue participating in the **PeakSave Sundays** scheme if you no longer meet the eligibility conditions for the scheme, move home, or switch your electricity supplier.
- We may also remove you from the scheme if we reasonably believe you have fraudulently claimed payments, abused the scheme, or are using the scheme for business or commercial purposes.
- We will monitor compliance with the **PeakSave Sundays** scheme. In the event of fraud, abuse, misuse, or not keeping to these terms, we can cancel, withdraw or reclaim any payments made to you under the scheme and, end or suspend the scheme or stop you from participating in it.

General

- We can review and revise these terms at any time. If we reasonably think the change will put you at a disadvantage, we'll let you know what the changes are. If you take part in the **PeakSave Sundays** scheme after the changes take effect to these terms or the scheme, any such new or amended terms will apply. The latest version of these terms will be available on our website.
- We can end the **PeakSave Sundays** scheme at any time. If we do, we will let you know before the scheme ends.
- The British Gas **PeakSave Sundays** scheme is promoted by British Gas Trading Limited (company number 03078711), whose registered office is at Millstream, Maidenhead Road, Windsor, Berkshire SL4 5GD. British Gas is a trading name of British Gas Trading Limited.