



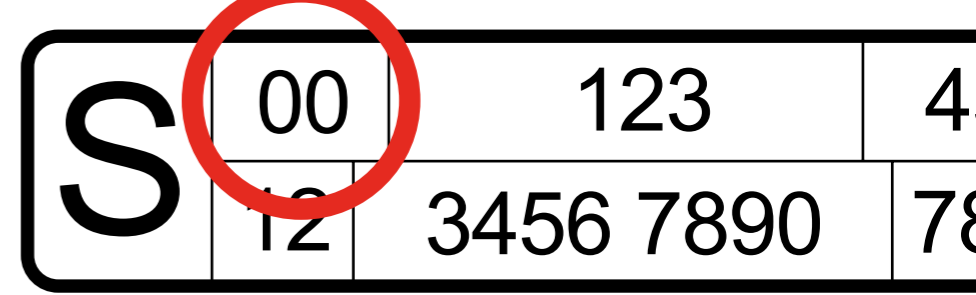
Quick guide to half-hourly meters

What is half-hourly metering?

Half-hourly (HH) metering allows your supplier to split energy consumption into 30-minute blocks. This gives your supplier an accurate picture of your energy use. Analysing how your business uses energy at different times and on different days enables British Gas to offer you a tailored deal.

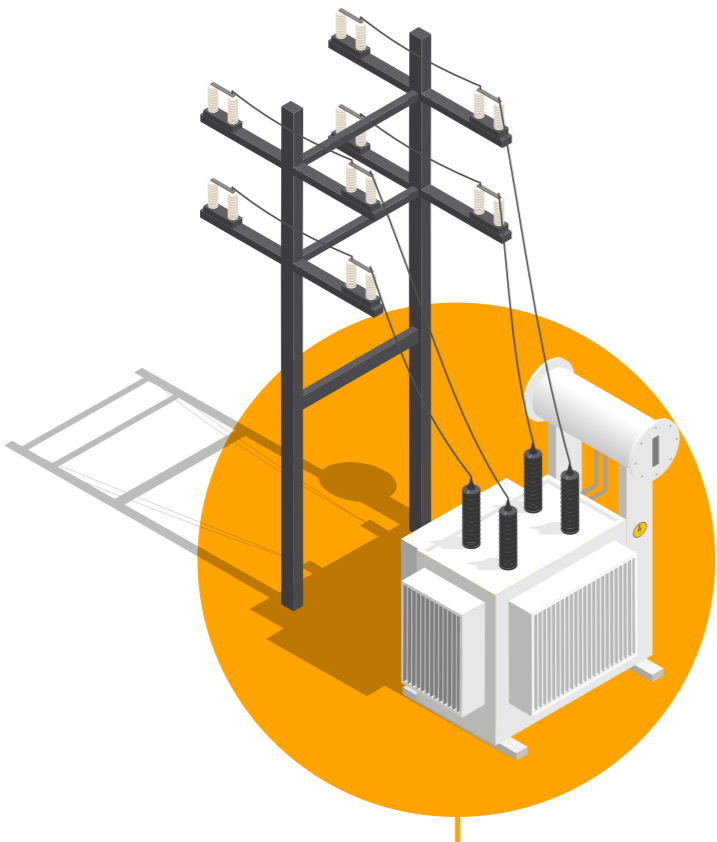
Am I on half-hourly metering?

Generally speaking, if you use around 100kWh of electricity or more in any half-hour period, then you almost certainly have a half-hourly meter. You can also tell just by looking at a recent energy bill. If there's a '00' in the upper left corner of your S number, that means you are on half-hourly metering.



What is the kVA charge?

The kVA (kilo-Volt-Amps) charge is a monthly amount paid to the local Distribution Network Operator (DNO) for the available power capacity provided to your business. This is paid indirectly to the DNO, via your energy bill. Your kVA charge is based on your Maximum Import Capacity (MIC).



What is Maximum Import Capacity?

Maximum Import Capacity is the peak power load which your business can draw from the electricity grid. This is agreed between your business and the local Distribution Network Operator (DNO). If the highest electricity demand in your business exceeds the MIC, the DNO levies an Excess Capacity Charge, payable via your business energy bill.

Where can I find details of my MIC and my kVA charge?



Your MIC and kVA charge are usually shown on your energy bill. Maximum Import Capacity (MIC) may be listed as Agreed Supply Capacity (ASC), Agreed Capacity or Availability. For your kVA charge, look for Capacity Charge or Availability Charge. Another simple way to find this key information is to call your local Distribution Network Operator (DNO).

What does this mean for my business?

Business life is complex enough. You can keep things quick and simple with British Gas, even if you've been upgraded to a half-hourly meter. Our new pricing approach for half-hourly meters can give you a rate that fits your business better. And, armed with just your basic information, we can give you a fair and competitive price over the phone, almost instantly. To find out more and get a fast quote, call our dedicated business support team today.

